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Imagine Driving More Traffic to Your Network. IP LaunchPad™ Makes it Happen.

Open Port In the News



[A Complete Mobile Email Solution](#)
[View, listen to, print, forward, and delete your email and attachments using your mobile phone.](#)



[Unify Your Communications](#)
[Create a single email or voicemail and send it to multiple devices all at once!](#)



[Let Us Help You](#)
[Find out how you can deploy your services quickly to expand your market.](#)



[IP LaunchPad Voicemail Suite](#)
[Manage your home, work, and mobile voicemail messages with a single call.](#)

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[Cable & Wireless](#)

[Cable & Wireless HKT](#)

[Cable & Wireless IDC](#)

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Guangdong PTA](#)

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[Interpath](#)

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Service Providers Worldwide Bank on IP LaunchPad

Since January 1999, Open Port has signed 20 large carriers as IP LaunchPad customers, including Cable & Wireless Hong Kong, Cable & Wireless IDC, Infonet Europe, Interpath, Tele Danmark, Guangdong PTA (China Telecom), Net2Phone, and MCI

WorldCom Inc.

To read more about how they are using IP LaunchPad to offer subscribers next generation messaging services **click on a featured company below.**



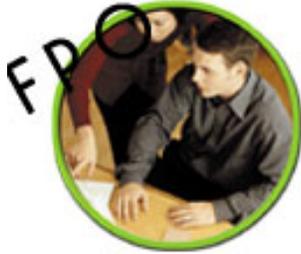
Open Port has signed more than 40 IP LaunchPad pilot customers.

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[Corporate Overview](#)
[Management Team](#)
[Board of Directors](#)
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[Patents](#)


Open Port Technology

Developers of Enhanced Messaging Solutions

Corporate demand for Internet Protocol (IP) messaging services, such as IP-based voice and fax, has led to fierce competition among service providers. As profit margins and marketshare in the telephony industry tighten, service providers need to offer their subscribers new messaging services beyond email and Web hosting to differentiate themselves from the competition.

Pioneers in Internet Infrastructure Solutions

Open Port, a leader in developing solutions for the Internet infrastructure, enables service providers to quickly and easily deploy new, enhanced IP messaging services with IP LaunchPad to increase their network IP traffic and grow their revenue stream. IP LaunchPad is an enhanced messaging platform for managed delivery services.

In addition to IP LaunchPad, Open Port offers a complete range of solutions for service providers, resellers, end users, and third party developers.

Technical Expertise Deploying High Performance Solutions

Since 1993, Open Port's Professional Services group has developed the experience necessary to help you successfully deploy new IP messaging services on a global scale. The Professional Services group offers a full range of services that help service providers plan, deploy, and manage their IP messaging services on IP LaunchPad platform - ensuring service providers are quick to market and positioned for the future.

Our Professional Services group's goal is to provide service providers with the support and consulting services they need to deploy new messaging services and upgrade existing services. We have experience with deploying services for over 20 carrier customers, including Cable & Wireless, Cable & Wireless Hong Kong, Cable & Wireless IDC, AUUS, Interpath, Tele Danmark, Guangdong PTA (China Telecom), Net2Phone, and MCI WorldCom Inc.

About Open Port

Founded in 1993, Open Port Technology, Inc.'s goal is to enable service providers to deploy innovative, enhanced IP messaging services over its IP LaunchPad platform. A pioneer in providing leading-edge Internet infrastructure messaging solutions, Open Port has deployed IP LaunchPad around the world for leading Internet and telecommunications companies, including Cable & Wireless, Cable & Wireless Hong Kong, Cable & Wireless IDC, AUUS, Interpath, Tele Danmark, Guangdong PTA (China Telecom), Net2Phone, and MCI WorldCom Inc. Microsoft Corp. holds a minority investment in and is partnering with Open Port to add IP-faxing capabilities to Microsoft's Windows NT Server-based products. Open Port's headquarters are located at 676 North St. Clair Street, Chicago, Illinois 60611.

Additional information can be obtained by contacting Open Port by telephone (+1.312.867.5000), email (info@openport.com), or via the Internet (www.openport.com).

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[Directions](#)

[Customer Support](#)



Contact Us for More Information

Open Port values our relationships with our customers, partners, and others in the high-tech world. You can contact one of our representatives below.

Open Port Global Headquarters<676 North St. Clair Street
Chicago, IL 60611
USA

Toll Free: +1.800.678.3291
Phone: +1.312.867.5000
Fax: +1.312.867.5100
Email: info@openport.com

[Directions](#) to our Chicago headquarters.
[Contact](#) one of our global offices.

[Sales & General Inquiries](#)

Contact our sales team to learn more about Open Port and our IP LaunchPad solutions. We also have locations around the world. Click [here](#) to contact a sales representative in Europe, Asia, South America, or Africa.

[Customer Support](#)

Contact our support team if you are a customer and have questions or require assistance.

[Partners](#)

To provide additional value to our customers, Open Port partners with leaders in the high-tech industry. If you are interested in partnering with Open Port, please send an email to partners@openport.com.

[Investor Relations](#)

For recent financial information or to request literature, please send an email to invest@openport.com.

[Media](#)

If you are a journalist or want to receive a press kit, please visit our Press Central page or send an email to press@openport.com.

[Careers](#)

We are constantly searching for intelligent, creative, energetic people. [Read about](#) the opportunities that await you.

[Webmaster](#)

To comment on our site or report bugs, please send an email to webmaster@openport.com.

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Chicago, IL 60611
Toll Free: +1.800.678.3291
Tel: +1.312.867.5000
Fax: +1.312.867.5100
Email: info@openport.com

WAP (Western USA, Asia-Pacific)
Headquarters
Two Embarcadero Center
Second Floor
San Francisco, CA 94111
USA
Tel: +1.415.835.1210
Fax: +1.415.835.1211

EMEA (Europe, Middle East, Africa)
Headquarters
Tour Montparnasse
33 Avenue du Maine, 33rd Floor
75775 Paris CEDEX 15
France
Tel: +(33) 01 44 10 40 44
Fax: +(33) 01 44 10 40 38

Offices in Europe

United Kingdom

330 High Holborn
WC1V 7QT London
Tel: +44 171 203 8416
Fax: +44 171 293 6701

Belgium

Airport Boulevard Office Park
Bessenveldstraat 25
1831 Diegem
Tel: +32 27 164 907
Fax: +32 27 164 727

Germany

Lyonerstrasse 15
60528 Frankfurt
Tel: +49 69 665 77 415
Fax: +49 69 665 77 200

Netherlands

Weena 290
3012 NJ Rotterdam
Tel: +31 10 282 1617
Fax:+31 10 282 1222

Italy

Via Monte di Pieta 21
20121 Milano
Tel: +39 02 863 374 68
Fax:+39 02 863 374 00

Spain

Paseo de la Castellana 93, 4
28046 Madrid
Tel: +34 91 418 5097
Fax:+34 91 555 9957

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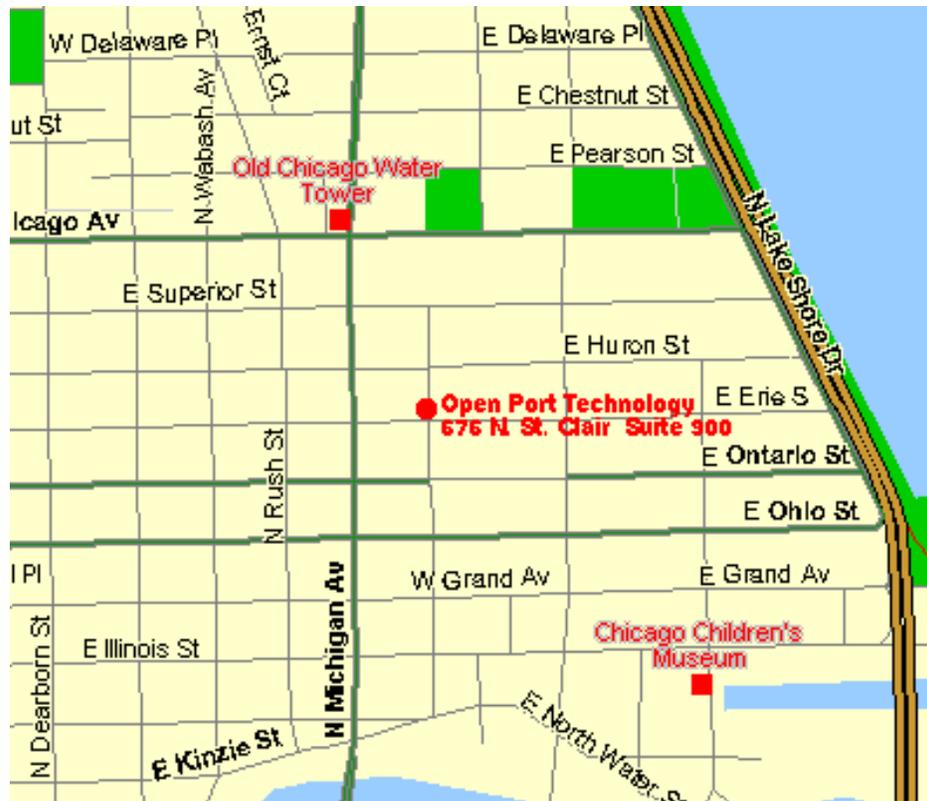
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Directions to Open Port Worldwide Headquarters

Global Headquarters - Chicago, IL, USA

From O'Hare International Airport to Open Port global headquarters:

1. Take the I-90/94/Kennedy East highway to Chicago Downtown.
2. Turn left onto West Ohio Street.
3. Turn left onto North Michigan Avenue.
4. Turn right onto East Erie Street.
5. Turn left onto North St. Clair Street and stop at 676 North St. Clair.



From Chicago Midway Airport to Open Port global headquarters:

1. Drive south on West Airport Drive.
2. Turn left onto South Cicero Avenue.
3. Take the I-55 North ramp and merge onto I-55 N highway.
4. Take the I-90 West/I-94 West/Ryan Expressway exit (Exit number 292), towards Wisconsin, and merge onto I-90 West/I 94 West Ramp.
5. Merge onto I-90 West highway.
6. Take the Lake Street/200 North exit (Exit number 51A).
7. Turn right onto West Lake Street.
8. Turn left onto West Upper Wacker Drive.
9. Turn left onto N Upper Michigan Avenue.

10. North Upper Michigan Avenue becomes North Michigan Avenue.
11. Turn right onto East Erie Street.
12. Turn left onto North St. Clair Street and stop at 676 North St. Clair.

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Customer Support

Open Port strives to provide our customers with the best support possible. Our goals are to:

- Keep call hold time under 3 minutes
- Respond to email requests within 1 hour

Please Have Following Information at Hand

Telephone and email support hours are determined by contractual agreement. When contacting customer support, you should provide the following:

- Customer Name
- Description of Issue
- Track ID (For existing issues)

Telephone Support

Phone support is available for any technical issues. To receive phone support, do the following:

1. Telephone Number: +1.312.867.5200
2. Press "1" to report a new issue.

Email Support

Email support is available for any technical issues you encounter. When emailing a support question, please include the following information:

To support@openport.com
Subject IP LaunchPad
Body Company Name, Description of the issue, Track ID (for existing issues)

FAQs by Product

Quick access to frequently asked questions about our IP LaunchPad solutions.

- [IP LaunchPad](#)
- [IP LaunchPad Voicemail Suite](#)

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Open Port Careers

Location

Open Port's Technology World Headquarters is located just Chicago's off the Magnificent Mile. Our corporate culture is fueled by creativity and respect for our greatest resource - our employees.

Compensation & Benefits Package

We offer an outstanding compensation plan and benefits package including

- Comprehensive medical/dental plans
- Company provided life insurance long- and short-term disability
- 401(k) program
- Employee Stock Option Program
- Flexible Spending Accounts

- Commuting Subsidy and Tax Benefit Program
- Tuition Reimbursement
- Friendly work environment

- Company sponsored sports teams
- Casual business attire everyday
- Weekly employee appreciation parties
- Great location one block east of N. Michigan Ave. in Chicago
- Easy access to public transportation

Current Openings

Below are departments that currently have openings:

- [Client Services](#)
- [Engineering](#)
- [Marketing](#)
- [Finance and Administration](#)

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Open Port Careers : Client Services

Current Openings

Below are departments that currently have openings:

- [Client Services](#)
- [Engineering](#)
- [Marketing](#)
- [Finance and Administration](#)

CLIENT SERVICES

APPLICATION SPECIALISTS

Our Client Services team is hiring experienced CLIENT SUPPORT SPECIALIST professionals to provide internal and on-site support for clients. Candidates should possess excellent communication, organization and problem solving skills. Some travel, including internationally, is possible.

Ideal candidates will have:

- 3-5 years experience in Windows NT, data communication technology, networking or UNIX
- Experience with telephony, Oracle, LDAP, or Unix shell scripting is a plus
- Positions may be based in Chicago, Hong Kong, or Milan

Email: resume@openport.com

Fax: (312) 867-5115

Mail: Open Port Technology, Inc.
676 N. St. Clair, Suite 900
Chicago, IL 60611

QUALITY ASSURANCE ANALYSTS

Our Quality Assurance team has opportunities available for QUALITY ASSURANCE ANALYSTS to create test documentation, develop automated testing procedures, and work with engineering teams to resolve all open bugs.

Ideal candidates will have:

- 2+ years of Software QA experience (Preferably in a product/Unix environment)
- Experience developing test plans, using Automation Tools (QA Partner/Silk)
- C/Unix programming experience is highly desirable
- Experience working with voicemail systems (VMS) is a plus
- TCL, Scripting, Telephony, is a plus

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PROJECT MANAGERS

Our tremendous growth demands that we hire experienced PROJECT MANAGERS to manage deployment projects and provide consulting services to our customers.

We are seeking candidates with:

- 8-10 years in the IS industry and 3+ years consulting, preferably at a first or second tier systems integrator as well as 2+ years managing large-scale, application implementation projects involving contractor and customer personnel and risk management
- Experience in determining and managing requirements, roles and responsibilities, and schedules is essential, along with strong presentation skills
- Candidates must have a good understanding of networking and the Internet as well as an understanding of UNIX and/or Windows NT Server
- An understanding of telephony and fax is desirable
- Must be able to travel 40-60%
- Positions may be based in Chicago or Hong Kong

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TECHNICAL INSTRUCTIONAL DEVELOPER

We are currently seeking a TECHNICAL INSTRUCTIONAL DEVELOPER who will be responsible for developing behavioral based programs suitable for international use. This person will be provided with a needs assessment and courseware outline. Projects are web and print based.

Ideal candidates will have 3 to 5 years experience in technical instructional development for software products in a client/server environment, and strong skills in:

- Research and interviewing
- Technical writing for instructional programs and outlining illustration requirements
- Developing user guides, student guides, instructor guides, and tutorials, including technical content
- Page layout and design with MS Word or equivalent
- Basic HTML for Web page development
- Learning new technologies
- Bachelors degree required, with an emphasis in instructional design preferred.

Samples are required at interview

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TRAINER / TECHNICAL INSTRUCTIONAL DEVELOPERS

We are currently looking for TRAINERS / TECHNICAL INSTRUCTIONAL DEVELOPERS who will be responsible for developing and delivering behavioral based courseware suitable for international use. Courses geared towards technical administration and operation and related business processes. Will be provided with a needs assessment and courseware outline. Projects are web and print based. Travel required at 25%-50%.

Ideal candidate will have 3 to 5 years experience in technical instructional development and training for software products in a client/server environment and strong skills in:

- Research and interviewing
- Technical and business process writing for instructional programs
- Outlining illustration requirements
- Developing user guides, student guides, instructor guides, and tutorials, including technical content
- Basic HTML for Web page development
- Learning new technologies
- Bachelors degree required. Emphasis in instructional design, journalism, or communications preferred.

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Chicago, IL 60611

INDEXING & VOCABULARY MANAGEMENT SPECIALIST/TECHNICAL

We are currently looking for a INDEXING & VOCABULARY MANAGEMENT SPECIALIST who will be responsible for working within our Training Development department to create and maintain an index, glossary, and thesaurus for our evolving print and Web-based courseware. We produce system configuration, administration, and business process training for our Internet messaging platform product.

The ideal candidate has 2 to 4 years experience developing indexes and glossaries for technical software products in a client/server environment and strong skills in:

- Research and interviewing
- Technical and business process indexing and glossary development for instructional programs
- Developing master and cross-reference indexes and glossaries to link multiple materials
- Basic HTML
- Learning new technologies

Bachelors degree required; Emphasis in library and information science or related area preferred Samples are required at interview

Email: resume@openport.com

Fax: (312) 867-5115

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Current Openings

Below are departments that currently have openings:

- [Client Services](#)
- [Engineering](#)
- [Marketing](#)
- [Finance and Administration](#)

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Open Port Careers : Engineering, Technology Writers

Current Openings

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ENGINEERING

INTEGRATION AND TEST ENGINEERS

We are currently looking for INTEGRATION AND TEST ENGINEERS to guide test strategy, create test plans, coordinate testing activities, execute tests and report results based on product requirements, assist in the setup of test equipment, and set up test labs and test environments to represent customer applications. Some travel /off hours support is required.

Requirements include:

- Experience in validation/testing or applications engineering, developing and executing test plans for software systems, and the ability to configure client/server systems and networks
- Experience in Fax/Voice over IP concepts, TCP/IP, LAN protocols, and WAN protocols is a plus
- Experience in C or Perl programming is desirable

Specific Openings Include:

INTEGRATION/TEST ENGINEER - Requiring 5-7 years of experience, project management skills, and strong Unix C/C++. Experience writing test plans, testing builds and testing reports is required, as well as strong integration experience.

INTEGRATION/TEST ENGINEER - Requiring 5-7+ years of experience and strong programming/debugging skills in Unix with C/C++ experience.

INTEGRATION/TEST ENGINEER - Requiring 1-2 years experience with integration of Unix base products in a simulated client environment. Experience scripting, TCL, Ksh, Perl is required. Clearcase and DBX experience is desired.

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SOFTWARE ENGINEERS - Engineering

We are seeking self-motivated engineers to work in a team environment developing mission critical applications. Advanced Analysis/Design Skills are required.

Specific Openings Include:

SOFTWARE ENGINEERS (Java)

Our Java SOFTWARE ENGINEERS are developing management applications for Open Port's IP LaunchPad. Candidates must have:

- Strong Java development experience with a background in Unix and NT
- Front and backend development experience
- System and control management experience
- Java 1.2, JFC experience
- Some architect level experience is preferred
- Other desirable skills include: Java Beans, JDBC, Java Servlets, and Rational Rose\UML

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SENIOR SOFTWARE ENGINEERS (IP LaunchPad and Sustaining Engineering)

Our IP LaunchPad and Sustaining Engineering teams are looking for SOFTWARE ENGINEERS with:

- Strong development experience in C/C++/Unix, with application level development experience (not exclusively embedded)
- Candidates must have experience with several of the following: Systems level programming, Multi-threading, Network IPC, (Distributed) Component Object Model, SQL Database Programming, Telecommunications, Sockets, SNMP, TCP/IP, Clearcase, Database applications experience (SQL, Oracle, Informix, etc.), Tiff, T-30, and Sendmail

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SOFTWARE ENGINEERS (IP LaunchPad and Sustaining Engineering)

Our IP LaunchPad and Sustaining Engineering teams are looking for SOFTWARE ENGINEERS with a background in development and system administration in Unix, including scripting and C programming.

Email: resume@openport.com

Fax: (312) 867-5115

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TECHNICAL WRITER (Documentation – IP LaunchPad)

Our Documentation team is looking for TECHNICAL WRITERS with:

- At least 2 years technical writing experience, preferably in a software product environment
- Experience with Framemaker (Unix), User Manuals, API Manuals, Software Development manuals and Technical/Interphase work is required
- Online Help (HTML) experience is desired

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Fax: (312) 867-5115

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Open Port Careers : Marketing

Current Openings

Below are departments that currently have openings:

- [Client Services](#)
- [Engineering](#)
- [Marketing](#)
- [Finance and Administration](#)

Marketing

MARKETING / BUSINESS INTELLIGENCE MANAGER

We are currently seeking a **MARKETING/BUSINESS INTELLIGENCE MANAGER** that will provide data driven marketing intelligence, analysis and strategy for Open Port Technology. The position requires a candidate who is analytic and team oriented. The Candidate should possess strong computer skills and an understanding of economics, business, or finance. In this role, The Marketing/Business Intelligence Manager conducts research for product requirements and specification and reviews and analyzes reports from the industry and works with industry analysts. The Marketing/ Business Intelligence Manager will research, interview and negotiate different sources of data, information and consulting services including annual services with all top-tier analyst firms, perform analysis for reaching marketing research objectives, facilitate communication with senior management for building business market sizing, growth, and analysis, while performing complex/technical market research initiatives. Additional responsibilities include preparing reports on market research projects and tactics, as well as writing and/or presenting Executive Briefings including sales training.

Qualified candidates will have 5 years of marketing research/competitiveanalysis experience; MBA or Masters degree preferred. The ability to manage multiple, complex projects along with excellent verbal and written communication skills is required.

Required Computer Skills: Microsoft Access or other database program.

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PRODUCT MANAGERS

We are currently seeking **PRODUCT MANAGERS** who will be members of a team responsible for defining and managing the delivery and marketing of Internet Infrastructure Software for the enhanced Internet Protocol (IP) Service Provider Market.

Responsibilities include:

- Developing strategy and roadmaps for products
- Managing expectations and requirements of software enhancements and customization from customers and sales
- Creating product requirement documents (PRD) for engineering to develop products
- Working with Engineering, Client Services and the Sales team from concept through development to general release of the product or feature enhancement
- Interface with sales for RFP support, sales support and sales training
- Working with the Marketing team on product launches

Requirements include:

- Background in Internet technology (TCP/IP, Packet Switching and Carrier Networks)
- Proven success in bringing products to market
- Strong interpersonal skills; comfortable and competent working with individuals in all divisions of the organization
- Excellent project and team management skills
- BS, EE Bachelor degree or related field required; MBA or MS is a plus

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WEB DEVELOPER

We are looking to add a **WEB DEVELOPER** to our Marketing Team and utilize programming/scripting skills to optimize our web pages. This is a hands-on position that requires effective team and individual abilities.

Requirements:

- HTML 4.2 (clean scripting by hand as necessary)
- JavaScript 1.2 for, in general, added functionality to navigation
- CGI for forms, SSI, database hooks
- NN and IE neutral
- Understands fundamentals of graphic image files
- Better if capable of preparing images for browser displays
- Image-based animation capabilities
- Data encryption techniques
- Able to develop dynamic user traffic statistics and reports
- Understanding of server log analysis and user traffic data
- Understanding of user interfaces and site navigation techniques
- Able to integrate efficiently new media types for user experience
- Light UNIX administration with basic command line skills
- Networking fundamentals such as standard protocols, DNS, packet transport
- Basic troubleshooting of web server hardware and software
- MS Office 2000, including MS Access 2000
- MS Windows98

Desired skills include:

- Windows NT server administration
- IIS4 server administration
- ASP pages or comparable dynamic page services
- Ability to integrate Java applets and servlets into browser environment
- Able to develop simple applications in Java 2.1

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Open Port Careers : Finance and Administration

Current Openings

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- [Marketing](#)
- [Finance and Administration](#)

FINANCE, IS, AND ADMINISTRATION

TELEPHONY ADMINISTRATOR

in our Finance and Administration division. This person will be responsible for the company's on going telephony needs and to serve as the technical administrator for telephony and voicemail in support of on-going engineering development projects.

The candidate should have several years of experience with the following:

- Mitel PBX
- Adtrans equ.
- Octel
- Convers a must
- As many other voicemail systems as possible a plus
- ISDN, DSL, T1, T3, ATM Frame Relay is a plus
- Video conferencing is a plus

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Current Openings

Below are departments that currently have openings:

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IP LaunchPad

Unify your communications

The cross-departmental project meeting has been canceled, and now you have to notify all of your colleagues.

The problem is, there are 20 different people to contact, some of whom work in different buildings and some are calling in from the road. Each person prefers to be notified using their favorite messaging device — whether that's by

- Mobile phone
- Office voicemail
- Email
- PDAs
- Fax machines
- Or pagers

This could take hours, and still you know you're going to miss some of them.

Now you can create a single message and broadcast it to everyone!

With [IP LaunchPad](#) installed at your service provider, you can create a single email message and broadcast it to all of your co-workers at once. IP LaunchPad interconnects your service provider's mobile, IP, and PSTN network services, so you can specify to which device the email message will go — a voicemail account, phone, email account, mobile phone, pager, or PDA.



See how it works!

This animation requires the free Macromedia Flash 4 plug-in. [Get it here.](#)

How does it work?

It's easy to take advantage of IP LaunchPad's broadcast messaging features. Just create a new email in your favorite email program and write your message: "Today's 1:30 meeting is postponed until tomorrow at 9 a.m."

After writing your email, you address it to your broadcast list, "projectbeta_list." This list contains preference information for each of your co-workers — how they want to be notified (phone, email, pager, etc.) and the appropriate numbers and addresses:

- Dave likes to be contacted over email
- Linda likes to be contacted on her mobile phone
- John uses his text pager
- Kiara wants to be notified on her office voicemail
- And Jason uses his wireless PDA

IP LaunchPad converts the email message into a voicemail message, an SMS message, and any other formats as necessary, and routes them to the appropriate devices. And you can be sure the message reached everyone in time.

Get IP LaunchPad services today

For more information on IP LaunchPad services, click [here](#).

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Product Literature



Open Port's library of product brochures, datasheets, and white papers are available for download or by request. All of the documents are in Adobe [Portable Document Format \(PDF\)](#).

Brochures & Datasheets



[IP LaunchPad Platform](#)



[IP LaunchPad Mobile Messaging Suite for WAP](#)



[IP LaunchPad Voicemail Suite](#)



[IP LaunchPad Fax Suite](#)



[IP LaunchPad On-Ramps](#)



[IP LaunchPad Back Office SDK](#)



[Professional Services](#)

White Papers

White Papers for immediate download >>

Topics include: IP LaunchPad platform, Peering Capabilities, IP LaunchPad Fax Suite, Enhanced fax-over-IP services

White papers available by request >>

Topics include: IP LaunchPad Voicemail Suite

Technical Documents available by request >>

Topics include: intelligent fax redirection

Presentations



[IP LaunchPad Mobile Messaging Suite for WAP: Manage Email Attachments with a WAP-Capable Mobile Phone](#)



[IP LaunchPad Voicemail Suite](#)



[Voice and Fax in a Mobile World](#)
Presented by Omey Nandyal at iLocus 2000.



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White Papers for Download

Below are the available white papers and application notes available for immediate download. Before you can download these white papers, you will need to complete the form below.

■ [IP LaunchPad : An Enhanced IP Messaging Services Platform](#)

Open Port's IP LaunchPad is a single, integrated platform which enables you to quickly and easily deploy multiple, revenue-growing IP messaging services. As a carrier-class platform, IP LaunchPad has all the features and capabilities you need to deploy enhanced messaging services.

■ [Partnering Models with IP LaunchPad](#)

IP LaunchPad features built-in peering capabilities that support multiple partnering models, including Wholesale/Resale, Service Termination, and Clearinghouse. By entering into partnering agreements with other service providers, you can quickly achieve global termination points around the world resulting in increased subscriber traffic.

■ [IP LaunchPad Fax Suite : Choosing the Right IP Fax Solution](#)

Service providers who want to deploy a robust suite of IP fax services can turn to Open Port's IP LaunchPad Fax Suite solution. Fax Suite enables you to achieve a quick return on investment by making it easy to differentiate, market and sell enhanced fax-over-IP services, and it provides continual revenue growth through a strong reseller program. And because Fax Suite runs on IP LaunchPad, it inherits all of the platform's carrier-class features.

■ [IP LaunchPad Fax Suite : Solutions](#)

Read about new fax-over-IP services you can offer your subscribers, including email-to-fax, fax redirection, fax broadcasting, fax-to-email, and more.

Name:

Title:

Email:

Phone:

Fax:

Company:

Country:

Type of Organization:

If other, be more specific:

Questions/ Comments:

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White Papers by Request

For a copy of the white paper described below, complete and submit the form. Your document will be sent within 24 hours after receiving it.

■ IP LaunchPad Voicemail Suite : Leverage Your Existing Voice Investments

Open Port's IP LaunchPad Voicemail Suite solution enables service providers to deploy new, differentiating voice messaging services that leverage their existing voicemail infrastructure. With Voicemail Suite, service providers can expand their portfolio of enhanced voice messaging services without having to install a completely new and incompatible voice infrastructure - resulting in minimal startup costs, faster time to market, and a quicker return on investment.

Name:

Title:

Phone:

Fax:

Email:

Company:

Industry:

If Other:

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Technical Papers by Request

For a copy of one of our technical documents, complete and submit the form below. Your document will be sent within 24 hours after receiving it.

[IP LaunchPad Fax Suite: Intelligent Fax Redirection](#)

Read about how to enable intelligent fax machine redirection without the use of redialers.

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Title:

Phone:

Fax:

Email:

Company:

Industry:

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IP LaunchPad Mobile Messaging Suite™ for WAP Services



Manage Email Attachments with a WAP-Capable Mobile Phone

Give your business customers a complete mobile email solution — so they can manage their email and attached files using their mobile phone.

With IP LaunchPad Mobile Messaging Suite for WAP services from Open Port®, your subscribers can use any WAP-capable mobile phone to:

- Print email and attachments to a fax machine
- View email and attached files anytime, anywhere
- Listen to email and attachments privately
- Forward email and attached files to any email address
- Delete email and attachments remotely

With Mobile Messaging Suite, you can give your business users what they want — immediate access to their email and attached files — so they're more productive and more satisfied, resulting in a lower churn rate and increased revenue growth for you.



Mobile Messaging Suite for WAP services enables your business users to manage their email messages and attached files when they're on the road.



Give your business users what they want — immediate access to their email and attachments anytime, anywhere.



Attachment Management Services Make Email Truly Mobile

Mobile Messaging Suite for WAP services brings new functionality to your subscribers' mobile phones — with convenient anytime, anywhere access to their email and attachments!

- **Print anywhere — Turn any fax machine into a remote printer**
At the airport and need to print an email message and attachments? Send email and attached files to the nearest fax machine — so you can read your important emails and documents on the plane.
- **View email — even attachments — anywhere, anytime using a mobile phone**
In-between meetings, or just eating lunch — wherever you are, Mobile Messaging Suite lets you view email and attachments on your mobile handset quickly and quietly.
- **Listen to email privately**
Stuck in traffic and want to listen to email and attachments? Mobile Messaging Suite's text-to-speech capabilities encourage you to keep your eyes on the road — by enabling you to listen to email and any attachments in the privacy of your car.
- **Forward email and attachments from a mobile phone**
Received a proposal on your mobile phone that your manager should see? Use your mobile phone to forward the email and attachment to your manager's mobile phone, email account, PDA — or even send it to your manager's fax machine.
- **Manage your email mailbox remotely**
Don't waste time sorting through email on your PC that you've already read on your mobile phone. Delete email right from your mobile phone — so your mailbox is clean when you get back to the office.

Quickly Deploy Enhanced WAP Services Today!

Mobile Messaging Suite is fast to deploy because it leverages existing mobile, IP, and PSTN networks — ensuring a quicker time-to-market.

- **Increase customer satisfaction with attachment management services**
Make it easy for business customers to access important information on the road. With Mobile Messaging Suite, your business customers can use their mobile phones to view, listen to, print, forward, and delete email and attachments.
- **Expand your business subscribers' anytime, anywhere messaging options**
IP LaunchPad's support for popular file formats ensures your business customers have access to all their email messages and attachments — and can forward them to a range of devices, including mobile phones, email programs, fax machines, and PDAs.
- **Minimize start-up costs by leveraging your network infrastructure**
You don't have to make additional, heavy investments to launch enhanced WAP services. IP LaunchPad minimizes your start-up costs by leveraging your existing network infrastructures — including WAP gateways and RAS devices. Plus, our Professional Services group provides you with training, implementation, and billing and authentication integration services — ensuring quick deployment.
- **Encourage faster service adoption rates with robust notification and filtering**
Thanks to message notification and filtering capabilities, business users can choose which email messages alert them on their mobile phone — so they're notified only of important messages, and not the latest joke-of-the-day. Your customers will appreciate the robust filtering features, and your mobile traffic won't bog down in spam.
- **Provision entire enterprises in a single step**
IP LaunchPad enables you to manage your helpdesk resources efficiently by leveraging your user authentication and provisioning mechanism. Plus, our unique StarDomain™ authentication technology can provision an entire enterprise based on its email domain (e.g., @company.com) — so you don't have to create WAP accounts for each employee.



IP LaunchPad Mobile Messaging Suite for WAP services supports numerous enhanced messaging capabilities over WAP-capable mobile phones, including:

- **Printing an email message and attachments to any fax machine**
- **Viewing an email message and attachments anywhere, anytime from a mobile phone**
- **Listening to an email message and attachments privately**
- **Forwarding an email message and attachments to mobile phones, email clients, PDAs, and fax machines simultaneously**
- **Deleting email messages remotely from a mobile phone**
- **Enhanced notification and filtering to alert subscribers of only important email messages**

To discover how IP LaunchPad can help you grow your business through next-generation messaging solutions, contact us today.

**Corporate Headquarters
Midwestern & Eastern USA and
South America Sales Office**
676 North St. Clair Street
Chicago, IL 60611
Toll-Free: 1.800.678.3291
Tel: +1.312.867.5000
Fax: +1.312.867.5100

Europe, Middle East, Africa Sales Office
Tel: +(31) 10 282 1617
Fax: +(31) 10 282 1222

Western USA, Asia Pacific Sales Office
Tel: +1.415.835.1210
Fax: +1.415.835.1215

info@openport.com
press@openport.com
invest@openport.com
partner@openport.com
support@openport.com

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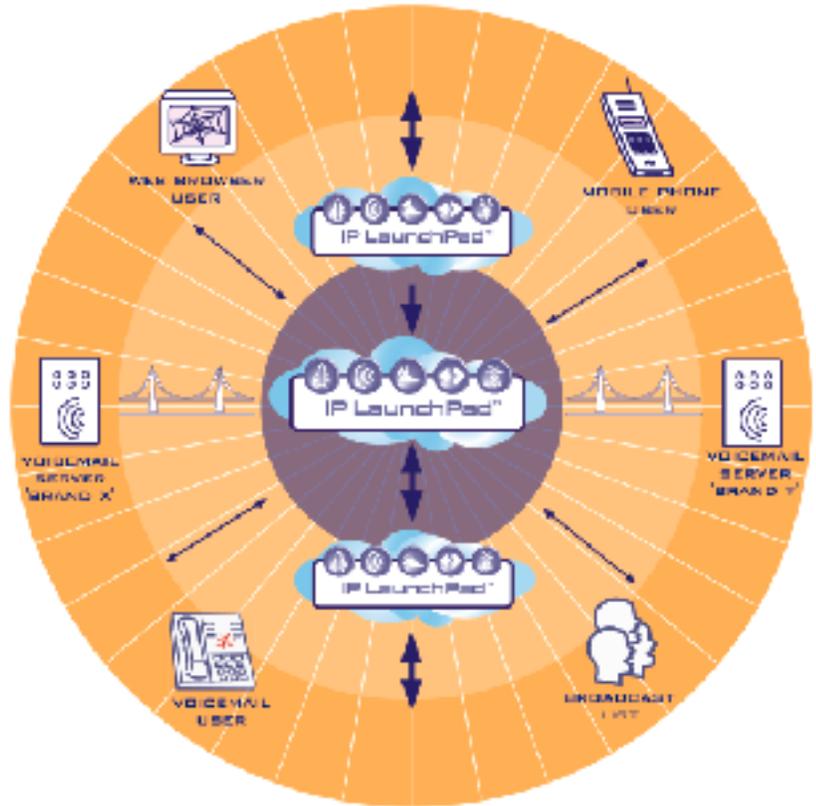
IP LaunchPad Voicemail Suite™



Taking Voicemail Into the Next Generation of Messaging

Who said voicemail was legacy technology? IP LaunchPad Voicemail Suite™ from Open Port® brings your existing voicemail system into the next generation by bridging your existing voicemail system with IP and mobile networks — giving your subscribers new, productivity-enhancing voice services that enable “anywhere, anytime” voice messaging.

With Voicemail Suite, deployed on the IP LaunchPad platform, you can enhance your existing voice service by connecting it with your IP network. Plus, because Voicemail Suite takes advantage of your existing IVR (interactive voice response) interfaces, your subscribers don't have to learn a new voicemail system. This means a faster adoption rate of your services, and corresponding revenue growth for you.



Voicemail Suite bridges your existing voicemail systems with IP and mobile networks so you can offer your subscribers new, enhanced voice messaging systems.

Offer your subscribers new, next-generation voice messaging services that go beyond the capabilities of traditional voicemail systems.





Discover How to Deploy Next-Generation Voice Services

Voicemail Suite brings enhanced messaging capabilities to your existing voicemail system — so you can offer differentiating voice services to your subscribers today!

- **Breathe New Life Into Existing Voicemail Systems**
Minimize start-up costs and avoid expensive upgrades to your voicemail system — and still offer your subscribers next-generation voicemail services! Voicemail Suite lets you keep your existing voicemail system in place, and add new capabilities by connecting it to your IP network.
- **Gain the Competitive Edge with Blended Voice-IP Services**
Blend voicemail and IP services together to create new, differentiating applications. With Voicemail Suite, you can deploy enhanced services, such as voicemail-to-email, email-to-voicemail, voicemail bridging, and integration between mobile, PSTN, and enterprise voicemail systems.
- **Increase Network Traffic with New Voicemail Services**
Make it easy for subscribers to take advantage of your new voicemail services. Because Voicemail Suite leverages your existing IVR interfaces, subscribers can take advantage of new voicemail services and still use their familiar voicemail interface — resulting in a faster adoption rate of your services and higher customer satisfaction.

Grow Your Revenue Through New, Enhanced Voice Messaging Services

Because Voicemail Suite can bridge IP, mobile, and PSTN networks, you can deploy new services that go beyond the capabilities of traditional voicemail systems.

Outbound Messaging Services

- **Broadcast Voicemail Messages to Anyone**
Imagine recording a single message and broadcasting it to many people at once — to their voicemail accounts, email accounts, or fax machines. For example, school officials could notify parents about canceled classes in a single step, and know that parents received the message.
- **Send and Forward Voicemail Messages to Anyone**
What if subscribers could send, forward, and reply to voicemail messages originating from other voicemail systems? Voicemail Suite opens up closed voicemail environments to other voicemail systems — so your subscribers can send messages to anyone.

Inbound Messaging Services

- **Voicemail-to-Email**
What if you could receive voicemail messages in your email inbox, and listen to them on your PC? Voicemail-to-email enables subscribers to receive voicemail messages in their email inbox — and forward them to any email address!
- **Email-to-Voicemail**
Why bring a laptop on business trips when the phone will do? With email-to-voicemail, your subscribers can listen to, reply to, and forward their email messages through their voicemail system.
- **Voicemail-to-Message Store**
Whether at home or at a cyber-café, your subscribers can redirect their voicemail messages to a network-based mailbox — and manage them using IP LaunchPad Web™, our Web-based on-ramp.

Voice Mailbox Integration Services

- **Enterprise-Mobile-Residential Voice Mailbox Integration**
Business travelers on the road don't have time to make separate phone calls to listen and reply to all of their voicemail messages. Voice mailbox integration lets them manage enterprise, mobile, and home voicemail messages with a single call.



Voicemail Suite supports numerous enhanced voicemail services that bridge IP, mobile, PSTN, and enterprise networks:

Outbound Messaging Services

- Voicemail Message Broadcasting
- Send & Forward Voicemail Messages to Subscribers — and Non-Subscribers

Inbound Messaging Services

- Voicemail-to-Email
- Email-to-Voicemail
- Voicemail-to-Message Store

Voice Mailbox Integration Services

- Landline Voicemail-to-Mobile Voicemail
- Enterprise Voicemail-to-Mobile Voicemail
- Landline Voicemail-to-Enterprise Voicemail

To discover how IP LaunchPad can help you grow your business through next-generation messaging solutions, contact us today.

Corporate Headquarters
Midwestern & Eastern USA and
South America Sales Office
676 North St. Clair Street
Chicago, IL 60611
Toll-Free: 1.800.678.3291
Tel: +1.312.867.5000
Fax: +1.312.867.5100

Europe, Middle East, Africa Sales Office
Tel: +(31) 10 282 1617
Fax: +(31) 10 282 1222

Western USA, Asia Pacific Sales Office
Tel: +1.415.835.1210
Fax: +1.415.835.1215

info@openport.com
press@openport.com
invest@openport.com
partner@openport.com
support@openport.com

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It's about managed delivery...

Open Port sees a day when people can send messages without worrying about what device their recipients are using.

Our IP LaunchPad platform, with its rich messaging capabilities, already enables people to send faxes to email addresses... and emails to fax machines. We have even developed a solution, IP LaunchPad Voicemail Suite, that will let people send voicemails to an email program... or listen to their emails through their mobile/wireless phones.

With IP LaunchPad, Open Port has given service providers the ability to offer their subscribers enhanced IP messaging services, such as fax and voice, that result in increased network traffic, enhanced quality of service, and simplified integration with their back office systems.

IP LaunchPad achieves this by helping service providers in five key ways...

Bridging Different Messaging & Information Systems

Our IP LaunchPad solution treats existing message stores, such as fax servers, email servers, and, soon, voicemail systems, as message generators and depositories. A fax user, for instance, can request that faxes be forwarded to email, or alternatively, use an email program to create and send a fax message. As we finish development on our forthcoming enhanced voicemail solution, potential recipients of that message could include users of enterprise voicemail systems (via email-to-voicemail services) and mobile/wireless users.

Enabling New Services Quickly

IP LaunchPad integrates with a service provider's billing, user provisioning, network management and network hardware communications infrastructure. As a result, application developers can create solutions that will integrate with our platform rather than with each service provider's environment directly. This one-time integration makes it easier for service providers to offer their subscribers new enhanced services, which are created by Open Port and third parties. The flexibility of our software suites, combined with application developer interfaces (APIs), also enables service providers to customize and brand their applications to help differentiate their services from those offered by competitors.

Enabling Wholesale Distribution

IP LaunchPad enables wholesale distribution of enhanced IP services, so that each new service launched on IP LaunchPad can also be distributed in a wholesale manner, regardless of the wholesale capabilities of the individual service provider.

Enabling Tiered Service Contracts

IP LaunchPad allows service providers to guarantee, track and monitor the delivery of enhanced services, enabling them to conform to service level agreements with each subscriber. In addition, service providers can offer their subscribers a variety of premium service levels based on the subscriber's needs.

Enabling Customer Self-Care

IP LaunchPad allows subscribers to manage their own accounts through a Web page interface, without involving the service provider's personnel. Additionally, each new service launched

on IP LaunchPad can have customer care controls contained in the same subscriber web page interface.

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Open Port's Corporate Overview

Open Port Technology®, Inc., founded in 1993, is a pioneer in the IP messaging industry, providing leading-edge Internet infrastructure messaging solutions to service providers. Open Port has deployed global IP messaging services for leading Internet and telecommunications companies, including Cable & Wireless, Cable & Wireless Hong Kong, Cable & Wireless IDC, Infonet Europe, Interpath, Tele Danmark, Guangdong PTA (China Telecom), Net2Phone, and MCI WorldCom Inc.

An additional 30 service providers covering the major world economic regions (Europe, Latin America, North America, the Asia and Africa) are currently in pilot or have piloted IP LaunchPad™. Among them are American MetroComm Corp., CLA Inc., DigiNet, IBM Global Services, ISPhone, SmartNet/ITI Online, SyMet Systems Inc, TrueVision, UUNET Technologies, Inc., and Wisconsin CyberLynk Network Inc.

With customers in North America, South America, Europe, Africa, Asia, Australia and thousands of Open Port-enabled Points of Presence (POP) worldwide, Open Port is able to offer its customers global network presence. Open Port has sales offices covering every region of the world, and offers 7x24 telephone support to meet the needs of all our customers.

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Open Port's Board of Directors

In addition to Chairman & CEO [Randy Storch](#), and Chief Technology Officer [Omev Nandyal](#), Open Port's board of directors is a strong mix of software industry, financial services industry and entrepreneurial development experts. Each director's background is a crucial component in forming and guiding the growth of Open Port, now and in the future.

Peter J. Barris has served as a director of Open Port since March 1997. He has been a general partner of New Enterprise Associates, a venture capital firm, since 1993. He specializes in investments in information technology companies. Before joining NEA, Mr. Barris was president and chief operating officer of Legent Corporation, a systems software manufacturer, and senior vice president and general manager of the systems software division at UCCEL. Mr. Barris also serves as a director of CareerBuilder Inc., a provider of recruitment products and services, and Mobius Management Systems, Inc., a provider of software products.

Thomas J. Crotty has served as a director of Open Port since March 2000. He has been a general partner of Battery Ventures, a venture capital partnership focused on investments in communications, software and Internet/e-commerce companies, since 1989. Mr. Crotty served as an observer at our board meetings from June 1998 to February 2000. Prior to joining Battery Ventures, he worked at Abacus Ventures, a partnership specializing in communications investments. Mr. Crotty also serves as a director of Witness Systems, Inc., a software provider.

Royce J. Holland has served as a director of Open Port since February 1997. He is chairman and chief executive officer and co-founder of Allegiance Telecom, Inc., a competitive local exchange carrier headquartered in Dallas, Texas that was formed in 1997. Previously, Mr. Holland was president and one of several co-founders of MFS Communications Company, Inc., a competitive local exchange carrier with operations in 52 metropolitan areas in North America, Europe and Asia, from January 1992 to December 1996. Mr. Holland also serves as a director of Choice One Communications, Inc., an integrated communications provider of broadband data and voice telecommunications services, and CSG Systems International, Inc., a provider of customer care and billing solutions to the communications industry.

Donald R. Hollis has served as a director of Open Port since December 1996. He is president of DRH Strategic Consulting, Inc., which assists clients in developing strategies for leveraging technology and quality practices to improve payments related transaction processing products as well as in finding appropriate acquisitions. From 1981 to 1996 he was an executive vice president of First Chicago Corporation responsible for its technology leadership and its commercial transaction processing businesses. Mr. Hollis serves on the executive committee of the Illinois Institute of Technology's board of trustees and the IIT research institute board of governors. Mr. Hollis also serves as a director of Deluxe Corporation.

John E. Major has served as a director of Open Port since March 2000. He has served as chief executive officer of the Wireless Internet Solutions Group, a consulting and investment strategy business focused on the convergence of the wireless and Internet industries. Mr.

Major served as the chairman and chief executive officer of Wireless Knowledge, a Qualcomm and Microsoft joint venture which provides Internet based solutions for wireless access to corporate information, from November 1998 to November 1999. Prior to that, Mr. Major served as an executive vice president of Qualcomm and as president of its wireless infrastructure division. Prior to joining Qualcomm in 1997, Mr. Major served as senior vice president and staff chief technical officer at Motorola, Inc., a manufacturer of telecommunications equipment, and as senior vice president and general manager for Motorola's worldwide systems group. Mr. Major currently serves on the board of directors of Lennox International Inc., a provider of climate control solutions, Littlefuse, Inc., a manufacturer of fuses, and Verilink Corporation, a manufacturer of network access devices.

Joseph Piscopo has served as a director of Open Port since December 1995. He is a private investor in software and technology firms. He was chairman of Software Artistry, Inc., an Indianapolis software firm, from 1992 to 1998, when it was acquired by IBM. He founded Pansophic Systems, a systems software company in Lisle, Illinois and served as chairman and chief executive officer of the company from 1969 to 1987.

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Open Port Year 2000 Readiness Disclosure

Open Port Technology, Inc. ("Open Port") develops all of its software products to be Year 2000 ("Y2K") Compliant.* Y2K Compliant means that before, during, and after the year 2000, the products will receive, enter, recognize, exchange with other Y2K Compliant programs, networks and systems, and output data containing dates in which the year is identified, without committing or sustaining any error, loss of functionality, or delay or interruption based on the number of digits in which a year is expressed, the century in which the year occurs, or the fact that the year is a leap year.

All Open Port product dates contain years expressed as four digits. Dates are stored in either Gregorian (Windows products) or UNIX (all UNIX operating systems) format.

Open Port Y2K Compliant products include:

IP LaunchPad Platform

(v. 1.4 and earlier versions) Sun Solaris
Microsoft Windows NT

IP LaunchPad Fax Client

(v. 4.3 and all earlier versions including
Harmony Fax Client) Microsoft Windows
95, 98, and NT

IP LaunchPad Fax Suite

(v. 1.4 and earlier versions) Sun Solaris
Microsoft Windows NT

IP LaunchPad Software Developers Kit Program

(v. 1.2 and earlier versions) Sun Solaris
Microsoft Windows 95, 98, and NT

This Y2K Readiness Disclosure is not intended to, and does not amend, alter, create or otherwise modify any contract, promise or warranty between Open Port and any other party.

Find out what our [partners](#) are doing to prepare for the Y2K.

For Y2k information on our Harmony Product Line [click here](#).

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Year 2000 Readiness Disclosure

Open Port's Strategic Partners' Year 2000 Readiness Open Port does not represent, warrant or guarantee that other companies' products, networks, or systems that exchange data with Open Port products are Y2K Compliant. For more information on these companies' Y2K readiness, please go to their web sites:



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Year 2000 Readiness Disclosure

Open Port Technology develops all of its software products to be Year 2000 compliant. All product dates contain years expressed as four digits. Dates are stored in either Gregorian (Windows products) or UNIX (all UNIX operating systems) format.

Open Port year 2000 compliant products include:

Harmony Pro Software

Harmony Fax Server

(v 1.0 and subsequent versions) IBM
AIX - Sun Solaris
Microsoft Windows NT

PSTN Controller (ECD)

(v 1.0 and subsequent versions) IBM
AIX
Microsoft Windows NT

Harmony Fax Server Options

(v 1.0 and subsequent versions) HAPI
LP Submit
IBM AIX / IBM AIX
Sun Solaris
Microsoft Windows
Microsoft Windows NT

Fax Machine Concentrator

(v 1.0 and subsequent versions)
Microsoft Windows NT

Efax Server (All Releases)

(v 1.0 and subsequent versions)
Microsoft Windows NT

Harmony Fax Client

(v 1.0 and subsequent versions)
Microsoft Windows 3.1, 95, NT
Apple MacOS
IBM OS/2

Automatic Fax Distributor (AFD)

(v 1.0 and subsequent versions)
IBM AIX

Harmony NSP Software

Hub Server

(v 1.0 and subsequent versions)
Sun Solaris

On-Ramp Manager

(v 1.0 and subsequent versions)
Sun Solaris

Fax Access Server

(v 1.0 and subsequent versions)
Sun Solaris

PC Client

(v 1.0 and subsequent versions)
Microsoft Windows 95, NT

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Cable & Wireless Chooses IP LaunchPad as Global Standard

Cable & Wireless' global operations recently chose IP LaunchPad as the groupwide standard technology to deliver enhanced IP messaging services, such as fax-over-IP. Cable & Wireless is using IP LaunchPad to expand its portfolio of IP-related messaging services which will be marketed to multinational corporations — from Fortune 500 companies to small- and medium-sized businesses — and Internet Service Providers (ISPs) around the world.

By standardizing on the IP LaunchPad platform, Cable & Wireless will realize cost savings and greater efficiencies on a global scale. Moreover, Cable & Wireless will be more able to easily deploy enhanced services and communications features on a cost-effective basis.



CABLE & WIRELESS

“IP LaunchPad's multiservice capabilities will help us leverage our new technologies to offer the best value-added, most innovative services to customers who join us... Moreover, our strong presence in Asia, Australia, the USA, and the UK fits well with Open Port's facilities in Europe and the Far East.”

Robert Flood
Chief Technology Officer
Cable & Wireless Global
Operations

News Sources

[Open Port's IP LaunchPad Chosen by Cable & Wireless to Deploy IP Fax Services](#)

[Cable & Wireless HKT to Deploy IP Fax Solution Using Open Port's IP LaunchPad](#)

[Cable & Wireless Japan Starts Operations with the Open Port IP Fax Solution](#)

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C&W Hong Kong Offers IP LaunchPad-based Netf@x in Chinese, English

Cable & Wireless Hong Kong's Netf@x service is based on IP LaunchPad, and plans to offer inter-regional IP fax services to its customers throughout Asia-Pacific and North America early next year.

As part of Netf@x, Cable & Wireless HKT offers a wide variety of send and receive options internationalized for the Asian market place. Cable & Wireless HKT will begin with:

- Fax machine-to-fax machine
- Email-to-fax
- Fax-to-email
- Web-to-fax
- PC-based faxing
- Fax broadcasting

Netf@x will be available in:

- Chinese Simplified
- Chinese Traditional
- English

Cable & Wireless global operations also chose IP LaunchPad as the groupwide standard technology to deliver enhanced IP messaging services.



“Cable & Wireless HKT expects continued growth in both domestic and international communication traffic and is committed to providing even better value-for-money services to our customers. IP fax offers a cost- and time-saving service that rides on the new technology. We will continue to expand our product portfolio to include other value-added services like voice and unified messaging services in anticipation of customer demands.”

Joseph Ma
Director
Internat'l Mkt Dev
Cable & Wireless HKT

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C&W Japan's Surefax Runs on IP LaunchPad

In November 1999, Cable & Wireless IDC announced that it would deploy its Surefax enhanced IP fax services on the IP LaunchPad platform.

Cable & Wireless IDC is targeting its Surefax services in the corporate and wholesale markets, as well as offer a suite of value-added PC-based faxing services.

In the process, Cable & Wireless IDC has transferred its existing international store & forward facsimile traffic to IP LaunchPad platform.

Cable & Wireless global operations also chose IP LaunchPad as the groupwide standard technology to deliver enhanced IP messaging services.



**CABLE & WIRELESS
IDC**

"Cable & Wireless is really becoming a major player in the value-added IP services market. They are using IP LaunchPad to aggressively deploy IP fax services in order to drive more traffic to their network. We're pleased to be helping them."

Randy Storch
President, CEO
Open Port

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Guangdong PTA Delivers Enhanced Fax in China

Guangdong Post and Telecommunications Administration (Guangdong PTA), one of China's largest telecommunications service providers, has deployed IP LaunchPad's fax-over-IP solution, IP LaunchPad Fax Suite, in Guangzhou. Guangdong PTA is a leader in providing value-added services to its subscribers. Guangdong province represents one of the largest telecommunications markets in China.

Internet use is exploding among China's population of 1.2 billion and is expected to reach an estimated seven million by 2001.

IP LaunchPad is the underlying technology supporting Guangdong PTA's next generation IP fax service. Guangdong PTA offers, or plans to offer, its customers the following enhanced fax services:

- Web-to-fax
- Email-to-fax
- Broadcast faxing
- Desktop faxing

[UCS Communications Ltd.](#) Provides local sales, service and support to Guangdong PTA.



"Open Port's technology is appealing to us because it offers the scalability we need to grow the [fax] service, and this allows us to leverage our existing investment in remote access servers...Open Port's patented least cost routing and international termination partners are added benefits."

Wang Hui
Project Manager, IP Fax
Guangdong PTA

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[Guangdong PTA \(China Telecom\) Chooses Open Port for Scalable, Carrier-class IP Fax](#)

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IP LaunchPad is Messaging Platform Standard for iGreatLink

iGreatLink, a leading Asian application infrastructure provider, chose IP LaunchPad as its enhanced IP messaging services platform. iGreatLink will offer enhanced IP fax messaging services to its subscribers to differentiate itself from its competitors. The first applications iGreatLink will deploy on the IP LaunchPad platform are:

- Email-to-fax
- Fax-to-email
- PC Fax
- Web-to-fax (available August 2000)

In order to penetrate new international markets and expand its services, iGreatLink is taking advantage of IP LaunchPad's built-in support for language localization. IP LaunchPad's localization features allow iGreatLink to offer services in a variety of languages without having to invest in additional development or hardware.

iGreatLink will first offer enhanced messaging services in English, Chinese (Traditional and Simplified), Japanese and Korean.

IP LaunchPad's built-in language support and local interfaces were key differentiators in iGreatLink's decision to standardize on the Open Port platform.



"Open Port's award-winning IP LaunchPad platform... will enable us to offer innovative, cost-saving IP messaging solutions to our customers."

Eric Ng
Technical Director
iGreatLink

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[iGreatLink selects IP LaunchPad as Standard Enhanced IP Messaging Platform](#)

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IP LaunchPad Drives Infonet Europe's IP Fax Service

Open Port announced Infonet Europe, the international network services provider, as an IP LaunchPad customer in October 1999.

Infonet Europe uses the IP LaunchPad platform to enhance its IP fax service, which is targeted at large multi-national corporations and resellers. The Infonet Europe IP fax service includes enhanced fax services including:

- Email-to-fax
- Fax-to-email
- Fax machine-to-fax machine

In addition, Infonet Europe provides value-added reporting as part of billing the IP fax service.



“We’re very excited about the new service. The Infonet Europe IP Fax Service has been designed to offer companies a cost-effective, easy-to-use alternative to faxing, using our IP network instead of costly PSTN connections, and it has been well received.

Eric Schneider
IP Fax Product Manager
Infonet Europe

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[Infonet Europe to Deploy
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Interpath Saves Money, Time with IP LaunchPad Messaging

Interpath Communications Inc. is the first Application Service Provider (ASP) to deploy new Internet messaging services based on IP LaunchPad. Interpath offers their business customers a full portfolio of enhanced fax services including PC to fax, web to fax, and the ability to receive faxes in their email inbox fax-over-IP services. Interpath's first customer is the Southern Area Office of Sun Microsystems, Inc. Sun is one of Open Port's technology partners.

Interpath also plans to offer the following enhanced fax services to its customer base:

- Email-to-fax
- Fax Broadcasting
- Fax Mailboxing

Interpath expects fax-over-IP traffic on their network to increase rapidly, and to potentially handle more than ten million fax messages annually by mid-year 2000.

Michael Fox, General Manager of Information Services at Interpath says, "We have seen tremendous interest in the marketplace and look forward to working with Open Port's IP LaunchPad Fax Suite for network faxing. IP Fax will be an excellent addition to our rapidly growing portfolio of Virtual Private Applications (VPAs) that currently includes eCommerce, ERP, and email applications."



"Because IP LaunchPad is compliant with industry standard protocols and works with a number of popular hardware devices, we will be able to save a lot of time, effort, and money when deploying our fax services. We have a network full of Cisco 5300 RAS devices, and IP LaunchPad leverages them to keep our initial deployment costs low. Moreover, IP LaunchPad helps us to deliver IP Fax VPA by automating the provisioning, activation and administration of the applications."

Bill Willis
VP Engineering
Interpath

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[Interpath to Offer Next Generation Messaging Services with IP LaunchPad](#)

[Interpath One of First to Trial IP LaunchPad](#)

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Tele Danmark Uses IP LaunchPad to Serve Enterprise, Resellers

Tele Danmark, the Dutch communications services company, offers a range of fax-over-IP services to its enterprise and residential customers throughout Northern Europe using IP LaunchPad.

Tele Danmark will also expand its IP enhanced services to include voice messaging services as their customers dictate.



“Tele Danmark expects continued growth in both domestic and international activities by providing enhanced services that will save our customers’ time and money. IP fax is one of the first enhanced services that both our wholesale and corporate customers have demanded.”

Hans Møller
Senior Vice President
Tele Danmark Internet

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Customer Testimonials

Read what our customers say about IP LaunchPad.



"Open Port's IP LaunchPad deployed on Sun systems offers both a scalable and secure approach to virtual IP-based messaging services. The solution provides us a single platform upon which we can quickly launch multiple applications from multiple vendors. This solution promises to benefit Interpath, our customers and the service provider market as a whole."

Michael Fox

General Manager of Internet Services
Interpath Communications



"We're very pleased with our email-to-fax experience delivered through the Open Port/Sun solution. Our customers can now send faxes over IP using their familiar email programs without having to learn a new fax messaging program, thereby reducing the costs associated with new software training and support. We look forward to rolling out additional applications on the IP LaunchPad platform throughout the year."

Michel Ferreboeuf

Vice President of Internet Business Services
AUCS



"The platform messaging solution from Open Port running on Sun technology gives UUNET a robust and scalable solution that allows us to leverage our existing infrastructure and offer value-added IP services, including UUfax ®, to our customers. These services are sold directly to our corporate accounts, and are wholesaled through the UUfax ® VIP reseller and termination programs."

Scott Armstrong

Global Product Manager for Fax Services
UUNET, An MCI WorldCom Company

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